



Software Quality Assurance (QA) Placement: ELAROS

ELAROS is a UK-based digital health provider, incubator, and accelerator of solutions for the health, care, and wellness sectors. ELAROS is working with over 60 health organisations and more than 40 Universities globally on a variety of projects aiming to tackle problems relating to asthma, COPD, urology, dehydration in care homes, neurorehabilitation, clinical trial management, and most notably, recently in long COVID and ME/CFS.

Most of our work is driven by clinical demand in the NHS for digital services to modernise and revolutionise healthcare management in clinics and also the healthcare provision to patients in an effective, remote manner in order to help to reduce the burden on staff resources, provide quality, personalised care to all users, and to reduce the net carbon footprint by replacing outdated paper systems.

In 2025 we launched our first consumer-facing health and wellness mobile application for people with Long Covid called the C19-YRS, which is a publicly available version of our NHS-facing app that has previously been restricted to people seen at NHS services.

The *Software Quality Assurance (SQA) Placement* will report to the Product and Quality Assurance Manager, and will be responsible for overseeing and evidencing the quality of ELAROS's commercial and R&D product portfolio.

This will involve aspects of risk management, quality assurance – defining management and testing strategies, and quality control – performing functional and regression testing and reporting the results.

The successful candidate will not be expected to carry out all the above responsibilities in full, on their own, from 'day one' and will be supported throughout the placement.

We are looking for someone with a STEM-based background such as an engineering or software-based degree with an eye for detail and an analytical thinker who wants to apply their skills to support a rapidly growing healthcare company.

Candidates who are in their final year of university will have the opportunity to work with Elaros' full-time following their academic studies in 2025 if they are able to demonstrate impact during this placement.

We would hope to see a competent, enthusiastic self-starter with a can-do attitude who is ready for a responsible yet rewarding role and keen to help ELAROS on its social mission to have a positive impact on society. We place great value on individuals and their work/life balance, with unique opportunities for someone at the start of their career to develop yourself, progress your learning, and be a part of our team.



ELAROS is a small, but fast-growing agile team of self-starters in a sociable, friendly environment where personality is important. To get a better understanding of our work, make sure to visit elaros.com, c19-yrs.com, and c19-yrs.me.

To apply, please provide a CV and covering letter to recruitment@elaros.com

The closing date for new applications is 11th April 2025

Candidates who are shortlisted will be contacted on or before Monday the 18th April, 2025, notifying them of interview dates.

Whilst we aim to respond to all applicants where possible, candidates who have not been successful should not expect to hear back.



What we're looking for:

Essential

- Achieved or on track to achieve a 2:1 University degree classification or higher in a science, technology, or engineering-based degree
- Highly computer literate.
- Previous programming experience is not required.
- Awareness and understanding of the R&D product lifecycle would be beneficial.
- Willingness to learn in the role is required.
- Detail oriented and methodical.
- Excellent interpersonal skills with the ability and confidence to successfully communicate across different teams
- Dynamic and committed with a strong desire to develop themselves and grow with the team.
- Organised, with ability manage work across multiple projects/teams.
- Proactive and self-disciplined with a strong work ethic.
- An independent, reliable team player.
- Excellent relationship management skills.
- Ability to both be creative and bring new ideas to the role and to be focussed in delivering ambitious business objectives.

Desirable but not essential:

- Previous QA experience
- UI/UX experience in Figma, Canva, or other graphic design tools



What's in it for you

- A paid internship at 10 hours per week during your university studies
- Future opportunities to work with Elaros full-time following University, or other summer / industry placements
- Competitive part-time salary, paid monthly
- Ability to work remotely from home or in our office in Sheffield
- Self-managed working hours, centred around the regular 9-5pm business working hours
- Ongoing training and development opportunities

Job Type:

- Paid placement

Schedule:

- 1-2 days per week worked flexibly around your studies

Other Information:

Closing date for new applications: 18th April 2025

Candidates who are shortlisted will be contacted on or before Friday the 18th April, 2025, notifying them of interview dates.

Applicants for a summer placement starting June or July are welcomed and may be considered for an upcoming opening.

Whilst we aim to respond to all applicants where possible, candidates who have not been successful should not expect to hear back.

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Principal Duties and Responsibilities

Quality Assurance:

- Support Elaros' Product and Quality Assurance Manager to conduct regular testing of its products according to established test scripts
- Contribute to new strategies to test product quality, including producing written test scripts.
- Document procedures designed to maintain or improve product quality and reduce risks (SOPs).
- Perform functional and regression testing of products on multiple platforms, including mobile and pc.
- Produce testing reports to summarise findings and evidence product quality.
- Communicate test findings with product development teams.
- Communicate test findings with third party developers to facilitate bug fixing.
- Troubleshoot and problem solve customer reported product issues.

Product design and development (R&D)

- UI & UX design of MVP and beta version of emerging apps
- UI & UX design of updates to existing apps
- Develop app specifications with Research and Development Managers
- Communicate bugs and proposed improvements with third-party developers for early-stage projects
- Work towards project deadlines, such as R&D milestones, and product feature releases.
- Conduct testing of R&D products as required throughout the project pipeline.



External client support / Customer Success Management

User support:

- Troubleshoot bugs, test and confirm resolution of issues (fixes)
- Scope new features and improvements with clients and development team
- Develop staff training resources, such as manuals, videos, infographics
- Communicate professionally and proactively with customers when needed whilst investigating issues.

Onboarding new clients to Elaros' solutions and services:

- Staff set up and system configuration
- Staff training

Post-implementation support / 'aftercare':


















- Deliver / offer training to staff post-implementation
- Ensure all clinics have been trained + onboarded at least once
- Offer regular ongoing support and gathering feedback from clients

PPIE Support

- Assist PPIE Manager during MVP and beta testing periods
 - Ensure tools to allow patient feedback work as intended
 - Develop questionnaires for users
 - Attend sessions and compile feedback



Typical Company Benefits for staff longer-term

-  Work from home or at our office in Sheffield.
-  Flexible working hours.
-  Time off in lieu, subject to prior agreement (e.g. for travelling/attending conferences at weekends).
-  Salary review every year.
-  Additional cost-of living review each year in line with inflation.
-  Company-wide bonus incentives.
-  25 days annual leave (on top of bank holidays).
-  Take Christmas Eve off.
-  Equity options available for exceptional performance.
-  All business-related travel and expenses paid.
-  Continuous learning and self-development as part of your day-to-day.
-  Access to a personal training account each year.
-  Bi-annual team socials and a meal out.
-  Deliver social impact through improved patient healthcare.
-  Deliver world-class research with our global network of partners and collaborators.
-  Work at a rapidly growing start up, with numerous opportunities for self-development, responsibility, and ownership of projects at an early stage of your career
-  A whole lot of fun on an exciting journey